REPUBLIC OF KENYA

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HUDUMA WIKI HII

Keeping You Informed

ISSUE 5

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Huduma Centre Partners with USAID to Transform Services in Samburu

A section of Huduma Centre Samburu staff led by the Deputy Centre Manager, Mr. Emmanuel Lemako, paid a courtesy call to USAID Nawiri organization offices, Maralal town.

The team met with the USAID Nawiri Organization team, led by Florence Nasieku Lesoloyia, Senior Private Sector Engagement and Financial Inclusion Officer. The meeting covered critical topics, including the distribution of over 315 birth certificates to Sere-Olipi and Lolkuniyani villages. They also discussed the upcoming Huduma Mashinani event to be held at Yare Camel Derby Camp in Maralal town.

26th July, 2024

Kipkech Lotiatia County Commissioner, Narok, Josephine Ngeno County Executive Committee member, Narok County and Dr Cosmas Tum from San Care Hospital join Narok Huduma Centre on their monthly prayer breakfast led by Rev. George Lemein and Pastor Gladys Nkoshina.

Nandi Huduma Centre Manager Racheal Nchana Nkasiaka attended the Service Delivery Committee meeting held at the County Commissioner's boardroom. The meeting was chaired by the County Commissioner, Ms. Caroline Nzwili, and in attendance were various Nandi County Government Heads of Departments.

Customers and staff of Narok Huduma Centre received services such as blood pressure checks, blood sugar tests, BMI evaluations, and general health consultations courtesy of a medical camp delivered by Medicatia Hospital.

The Road Towards 290 Huduma Centres Continues

A team from the Ministry of Public Works and the Centre Manager Nakuru Huduma Centre, Michael Otieno at an inspection exercise of the ongoing construction of the Huduma Digital Centre Molo.

A team from Huduma Kenya and the State Department for Public Works conducted a site inspection at the Huduma Digital Centre in Runyenjes, Embu County. They assessed various aspects of the project, including site clearance, excavations, earthworks, filling to achieve desired levels and concrete works.

29th July, 2024

Mr. David Deche from the NRB service desk, Mombasa Huduma Centre is seen off by Centre Manager Mombasa Mr. Harrison Yogo. Mr, Deche has been transferred to the NRB Regional offices in Mombasa.

A team from ODPC, Nairobi led by Abudo Dambala paid a courtesy visit to the Centre Manager Garissa Huduma Centre and the ODPC team at the centre

Huduma Centre Kirinyaga staff members, had a talk from Neema Opticals officials led by Ann Waweru and Thomas Njagi. They emphasized on regular eye check-ups and the services they offer including medical insurance companies to partner with.

The Centre Manager Kibra Huduma Centre Steve Odotteh participated in a Stakeholders Workshop at the Ngong Hills Hotel, bringing together various Departments, including Government and Non-Governmental organizations. The deliberation was on opportunities for collaboration and coordination in accordance to improving service delivery. Ms. Gift Awuor, the Kibra Huduma Centre Judiciary Services Officer, outlined the range of services available at the Centre during the forum. The forum was organized by the Nubian Rights Forum in partnership with other organizations.

Huduma Centre Manager Mr. Bidii Henry Kasena and a team from the Centre participated in a crucial Public Services Delivery Consultative meeting. The meeting, held with the Samburu County Government Department of Finance, Economic Planning, and ICT, addressed essential topics such as training County Government Revenue Staff, launching County Digital Services, and providing ICT equipment to the Centre.

30th July, 2024

A team from the Public Service Commission visited Huduma Center Kiambu and conducted a survey on challenges both staff and customers undergo at the Centre

KUCCPS service desk staff member from Narok Huduma Centre, Ms. Angelina Nyakundi visited and facilitated a career talk to 355 students in form four at the Olkiriane Secondary School

Huduma Centre Samburu Centre Manager, Mr. Bidii Henry, gave a staff presentation on promotion of integration, positive ethnicity, cohesion and co-existence at the work place in Huduma Centres.

31st July, 2024

Students from Ong'ora Kakuru Comprehensive School in Migori County, Uriri Sub County visited Huduma Centre Kisumu. They learnt about services offered at the Centre and basic digital literacy skills.

1st August, 2024

Chief Registrar of the Judiciary Hon. Winfridah B. Mokaya paid a courtesy call to Huduma Centre Makadara on her tour to Huduma Centre Judiciary Service Desks. Accompanying her was Hon. Esther Nyayaki, Registrar Office of the Chief Registrar Judiciary, Hon Tito Gesora, Chief Magistrate Makadara Law Courts, Nasibo Ali, Court Administrator Makadara Law Courts among other Judiciary officers.

Students from Gatunduini Secondary School, Murang'a visited Huduma Centre Murang'a and learnt about the various services offered at the Centre.

A team from Liberty Life Assurance stopped by Huduma Centre Mombasa and gave a talk on financial literacy.

Mashinani Corner

Customers receiving Government services at Tabare, Kipsaos and Metkei Ward, Keiyo South area courtesy of Elgeyo Marakwet Huduma Centre.
A total of 265 customers were served.

Adopt-A-Forest Corner

27th July, 2024

Mombasa Huduma Centre attended the International Day for Conservation of Mangrove Ecosystem at Bangla Creek, Changamwe where they planted a total number of 3,000 seedlings. The team learnt about the different types of mangrove seedlings, how they are grown in each creek and the age limit seedlings require for transplantation.

Uwezo Fund Services
Available at
Huduma Centres
Bomet
Uasin Gishu
Elgeyo Marakwet
Kwale
Isiolo
Kajiado
Kericho
Kibra
Kilifi
Kisumu
Kitale
Machakos
Meru
Mombasa
Murang'a
Nakuru
Narok
City Square
Nyamira
Nyeri
West Pokot
Bungoma
Baringo
Kajiado West
Busia
Homabay
Kakamega
Thika
Kitui
Laikipia
Nandi
Nyandarua
Taita Taveta
Tharaka
Embu
In 35 Centres
Enabling Women
Enabling Youth
Enabling PwD
Access Finances
Promote Businesses and Enterprises
Huduma Kenya
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TEAM KENYA
WEEKLY SCHEDULE

PARIS 2024 OLYMPICS

TEAM KENYA

August 1st

Men's 20km Race Walk
07:30am

August 2nd

11:05-1500M Men round 1
18:10 - 5000M Women Round 1
19:10 - 4X400M Mixed relay Round 1
19:45 - 800M Women Round 1
21:20-Men's 10,000m Final

August 3rd

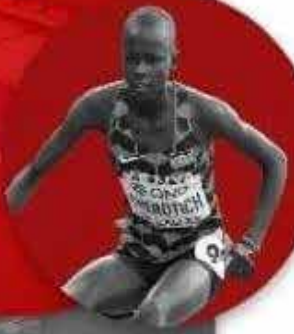
10:35 - 100M MEN Preliminaries
11:45 - 100M Men round 1
21:00 - 4x400M relay finals

Swimming 50m freestyle Women Heats
Maria Brunlehner
12:00pm

Women's volleyball (Preliminry round)
Vs Japan
02:00pm

August 4th

10:05: 3000M Steeplechase Women round 1
19:05: 400M Men Round 1
20:00: 100M Men Semi-final
20:35: 800M Women Semi-final
21:10: 1500M Semi-final Men
21:50 Men's 100m Final



UNDERSTANDING HARASSMENT AT THE WORKPLACE

Harassment refers to unwanted and offensive behavior that demeans, humiliates, or intimidates an individual or group. It can occur in various contexts, including workplaces, public spaces, and online platforms.

Here are some key indicators and factors to consider when identifying harassment:

1. **Unwelcome Behavior**: Harassment often involves actions that are unwanted by the recipient. This can include verbal comments, gestures, or physical contact that are not welcomed or solicited.
2. **Frequency and Persistence**: Harassment typically occurs repeatedly over time rather than being an isolated incident. The persistence of unwanted behavior is a key factor in identifying harassment.
3. **Intimidation or Coercion:** Harassment may involve behaviors intended to intimidate, coerce, or exert control over the target. This can include threats, blackmail, or attempts to undermine the person's confidence or autonomy.
4. **Hostile Environment**: Harassment can create a hostile or uncomfortable environment for the recipient. This may be characterized by tension, fear, or anxiety due to the perpetrator's actions or behavior.
5. **Power Imbalance:** Harassment often occurs in situations where there is a power imbalance between the perpetrator and the target. This could be in a hierarchical work environment, educational institution, or any setting where one person has authority over another.
6. **Sexual Nature:** In cases of sexual harassment, the behavior is of a sexual nature and can include unwanted sexual advances, comments, jokes, or physical contact that is sexual in nature.
7. **Discriminatory Intent:** Harassment may be motivated by discriminatory factors such as race, ethnicity, gender, religion, sexual orientation, disability, or other protected characteristics. The behavior may be intended to demean, offend, or exclude based on these factors.
8. **Impact on the Victim**: Consider the impact of the behavior on the person targeted. Harassment can have significant emotional, psychological, and sometimes physical effects on the victim, affecting their well-being and ability to perform in their environment

In Kenya, harassment is addressed through various legal provisions, they include:

1. **The Constitution of Kenya, 2010:** which guarantees the right to freedom from discrimination and protection from inhuman treatment. Harassment based on gender, race, ethnicity, religion or disability is also prohibited.
2. **Employment Laws:** The Employment Act, No. 11 of 2007, section 5 outlines the rights and responsibilities of both employers and employees. It includes provisions against sexual harassment and provides a framework for reporting and addressing grievances.
3. **Sexual Offences Act:** The Act criminalizes various forms of sexual harassment and provides legal recourse for victims. The law of Kenya decrees no less than 3 years of imprisonment or payment of 100,000 shillings or more as a fine for anyone declared a sexual offender. Be it a verbal or physical form of indecent behavior by a person in authority; the act will be punishable if the alleged perpetrator is proven guilty

- Victims of harassment are encouraged to report incidents promptly to designated persons within their organization or to relevant government agencies. Thereafter, employers are required to investigate the complaints thoroughly and take appropriate action.

- Victims of harassment also have the right to seek legal remedies through the courts or alternative dispute resolution mechanisms. The law provides for compensation and other forms of relief for victims of harassment.

In conclusion, institutions are required to conducting awareness campaigns and training sessions to educate employees about harassment, its effects, and how to prevent it. This helps create a more inclusive and respectful workplace culture

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