



**HUDUMA
WIKI HII**
Keeping You Informed

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Huduma Kenya



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HudumaKenya

Deputy President's Protocol Team and Huduma Kenya Plan Laikipia East, Makutano Huduma Centre Launch



The journey towards the launch of the 53rd Huduma Centre in Laikipia East is taking shape as a team from the Office of the Deputy President's Protocol Team led by Mr. Martin Mwiti met the launch planning team headed by Ag. CEO Mr. Mugambi Njeru. The meeting held on 28th February 2024 at the Huduma

Kenya Secretariat was able to firm up details of the upcoming launch slated for Monday, 4th March, 2024. The Laikipia East, Makutano Huduma Centre which has been operational since 1st February 2024 will be launched officially by H.E Deputy President, Rigathi Gachagua, EGH.





On 23rd February 2024, Matheus Kogei Information Desk staff in Baringo Huduma Centre represented the Centre in the Sacho Ward opinion leaders meeting. The meeting was

chaired by the DCC Baringo Central Sub County Ms. Monicah Ithatwa and attended by all Sub County departmental heads.



On 26th February 2024, Eastleigh Huduma Centre engaged with the Directorate of Mental Health Wellness, led by Ms. Josephine Mwakima the Deputy Human Resource Director at the Civil

Registration Services in Kenya, Ms. Esther Kinyanjui and Ms. Monica Mwangi. The session focused on nursing grief and loss to prevent psychiatric disorders among the staff.





A Judiciary team, led by Hon. Kipchumba Kenei, from Kapenguria Law Court and other officials from Nairobi, visited West Pokot Huduma Centre on 26th February 2024, to assess the establishment of a Judiciary desk at the Centre.



Huduma Centre Samburu Staff on 27th February 2024, expressed gratitude for the impactful Customer Service Excellence Training Course attended at the Kenya School of Government and Kiganjo Training College, enhancing their ability to offer public services in a people-centred approach.





SERVICE EXCELLENCE CALENDAR

MARCH-APRIL 2024

FOCUS ON CLIMATE AGENDA



- **Huduma Centre Adopt a Forest Initiative.**
- **Tree planting drives.**
- **Explore and deepen partnerships in the Climate Change Agenda.**



On 27th February 2024, Huduma Centre Samburu, led by the Centre Manager Mr. Henry Bidii, conducted a mentorship program at AIC Moi Girls Secondary School (Maralal), addressing students on various topics including education, gender-based violence, life skills coaching among other relevant issues.



On 28th February 2024, Kitui Huduma Centre received training from Judiciary Officers Ms. Gloria Simiyu and Mr. George Ndungu on E-Filing of court cases, in preparation for the establishment of a Judicial service desk at the Centre.





Laikipia County Commissioner Mr. Onesmus Kyatha and his County and Sub County security Committee paid a visit to Laikipia East, Makutano Huduma Centre for security and general assessment in readiness on 28th February 2024.



On 28th February 2024, Taita Taveta Huduma Centre hosted the NSSF Headquarters ICT team, led by Mr. G. K Mulinge and Mr. Jonathan Nzola for equipment servicing accompanied by Voi Branch Manager Mrs. Mariam Mohamed. The day also marked the retirement celebration for Mr. Michael Nzau, who served at the Social Services desk.





Mashinani Corner



Huduma Centre Nandi held a Mashinani at Kipkeng'etket Chemusei Sub County. A total of 667 customers were served.





Mashinani Corner



Thank You!

**MOMBASA
CEMENT**
...BUILD FOR GENERATIONS





Garissa Huduma Centre, led by Centre Manager Mr. Mohamed Mohamud, held the first meeting of Performance Improvement Teams (PITs) to present work plans and share their vision.



Kwale Huduma Centre Staff held a meeting to review the implementation of learnings from the recent Customer Service Excellence Training.





A team from Huduma Kenya Secretariat, led by Japheth Muthama, Jeferson Nyakamba, and Shadrack Rono, visited Kajiado North Constituency on February 26, 2024 to assess a facility proposed for a new Huduma Centre.



Kibra Huduma Centre held its virtual staff meeting, where Performance Improvement Teams (PITs) presented planned activities. The Centre Manager Mr. Steve Odoteh urged creative support and a 30-minute Mental Health Awareness presentation was also showcased.





Taita Taveta Huduma Centre hosted Judiciary Officers from Nairobi led by Mr. Amos Kimani for sensitization on E-Filing ahead of setting up a Judiciary desk at the Centre



Tana River Huduma Centre staff on 29th February 2024, held a Meeting where the Centre Manager Mr. Jackson Letangule enlightened them on the Legal Instruments Governing Public Officers in the performance of their duties.

Kericho Centre Manager Ms. Immaculate Kimondiu paid a visit to the Secretariat where she graciously brought along a gift to our Ag. CEO, Mr. Mugambi Njeru.

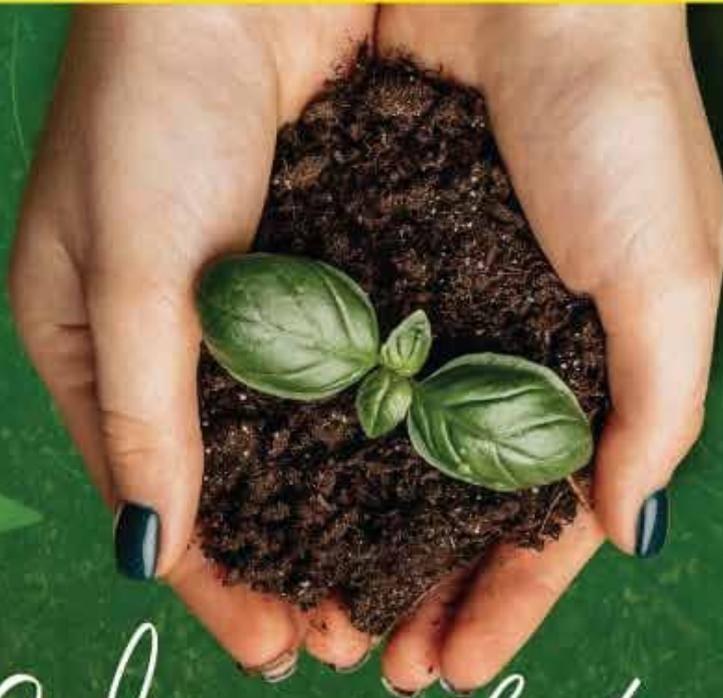




REPUBLIC OF KENYA



HUDUMA
KENYA
service excellence



We are planting

500 MILLION TREES

Towards the 30% tree cover
commitment by H.E President Ruto

#TreesForBetterLives #Towards15BillionTrees



HUDUMA KENYA



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Celebrating February Babies!





Huduma Kenya Cares Welfare

At the heart of Huduma Kenya Cares Welfare mission, lies a steadfast dedication to the well-being of each member. We prioritize the happiness and fulfillment of every Welfare Member, fostering a harmonious blend of productivity, collaboration and shared success.

FINANCIAL ADVICE

- **Budget and Save:** Establish a budget and set aside a portion of your income
- **Invest Wisely:** Grow your wealth over time
- **Manage Debt:** Prioritize paying off high-interest debts first
- **Seek Professional Advice:** Consult an advisor





REPUBLIC OF KENYA



TUKUTANE

Makutano

GRAND
Opening

53rd

huduma Centre

LAIKIPIA EAST, MAKUTANO

Monday 4th, March, 2024



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