



ISSUE 89

**HUDUMA
WIKI HII**
Keeping You Informed



Huduma Kenya



huduma_kenya



HudumaKenya



1919

Huduma Centre's Consultative meeting on the Roll Out of Huduma Digital Centres to Constituencies.



In a significant move to digitize Public Services and improve access for its citizens, the Cabinet Secretary, Public Service, Performance and Delivery Management, Hon. Moses Kuria, HSC and Ag. CEO Huduma Kenya,



Mr. Mugambi Njeru held a consultative meeting with Members of National Assembly on the rollout of Huduma Digital Centres to constituencies as part of the Digital enablement program.



The Principal Secretary, State Department for Public Service, Mr. Amos Gathecha appeared before the National Assembly's Departmental Committee on Labour to discuss the State Department's financial and non-financial budget implementation for the 1st and 2nd Quarter of the Financial Year 2023/2024.

The PS was accompanied by the Ag. Director General Kenya School of Government (KSG) Prof. Nura Mohamed, Ag. CEO/Secretary, Huduma Kenya Secretariat Mr. Mugambi Njeru, Ag. CEO Human Resource Management Professionals Examination Board (HRMPEB) CHRP Margaret Nguu and Executive Director Institute of Human Resource Management (IHRM) CHRP Quresha Abdulahi.



25th April, 2024



Huduma Centre Kakamega Social services staff Ms. Winnie Barasa conducted a pre-registration training of community groups to facilitate online registration via e-Citizen at Ebutenje Sub-Location, Navakholo Sub-County.



Huduma Kenya

Join our
WhatsApp Channel
to get information on Government Services
the Easy way!





Four Kenya Revenue Authority (KRA) enforcement officers from Southern Region's office in Mombasa led by Mr. Christopher

Lorot paid a courtesy call to Tana River Huduma Centre where they were received by Centre Manager Mr. Jackson Letangule.



Eldoret Hospital led by Cardiologist Dr. Patil visited staff at the Centre and sensitized them on lifestyle and heart diseases.



Walk through Scanner installed at the Westpokot Huduma Centre entrance.



26th April, 2024



Huduma Centre Kakamega staff attended the burial of the Father of Mr George Kinuthia, National Construction Authority (NCA) Desk staff, at Bukembe, Kenduyi constituency in Bungoma County.



Tana River Huduma Centre Manager Mr. Jackson Letangule and NCA Officer Mr. Joseph Munyoki attended the **"Public Participation for the Draft Affordable Housing Regulation, 2024"** forum at the County

Commissioner's Board Room presided over by Tana River County Commissioner, Mr. David Koskei, County Government's Ag. County Secretary and CEC Lands Madam Mwanajuma Hiribae.

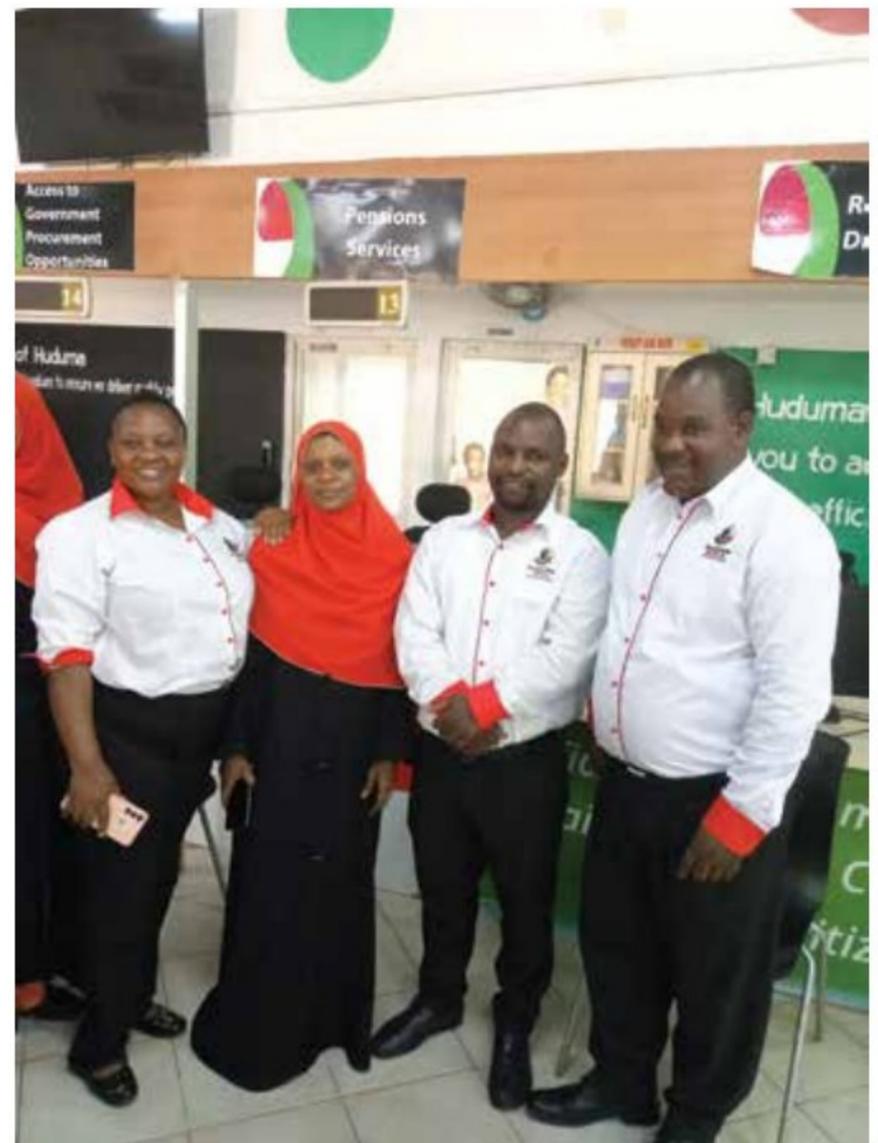




Huduma Centre Kwale staff attended a **'Public participation for the Draft Affordable Housing Regulation, 2024'** forum at the Kwale Cultural Amphitheatre. In attendance, was Secretary to the PS, Ministry of Lands, Public Works, Housing and Urban Development Hiram Kachiro, Kwale County Commissioner Mr. Steven Orinde, District County Commissioner, Madam Lucy Ndemo, Coast Regional Director Housing, John Karanja and County Director for Housing, Ezekiel Muiruri



Kwale Huduma Centre celebrated March and April babies.



Huduma Centre Kwale welcomed new NRB Staff.





Huduma Centre Laikipia East conducted a staff meeting and discussed among issues Staff Code of Conduct, Security and staff welfare.



Inspection of the Refurbishment and Maintenance works for Huduma Centre Mombasa.



Huduma Centre Makadara issued Birth Certificates and IDs at Huruma Chief's Camp.





REPUBLIC OF KENYA



IF YOU HAVE A COMPLAINT AT ANY HUDUMA CENTRE

-  **1. Ask for the Centre Manager**
-  **2. Call 1919**
-  **3. WhatsApp Chat 0747 191919**
-  **4. Email: info@hudumakenya.go.ke**
-  **5. Social Media:**
 -  **@HudumaKenya**
 -  **Huduma Kenya**
 -  **@huduma_kenya**
 -  **huduma_kenya**
-  **6. *191#**
- 7.**



30th April, 2024



Huduma Centre Kakamega held its staff meeting with the marketing team from Kuscco Housing Cooperative and briefed on saving plan and mortgage solutions.



@Huduma Kenya @Huduma Kenya @Huduma Kenya

Huduma Kenya huduma_kenya HudumaKenya 1919

2nd May, 2024



Posta Regional Manager, Mt Kenya region Mr. Nelson Buruma accompanied by Esther Wanjiru, Asst. Manager Operations, paid a courtesy call at Huduma Centre Laikipia East, Makutano.



Mombasa Centre Manager handed employee promotion letters to two National Registration Bureau (NRB) officers Mr. Abdullah Omar Mzia and Mrs. Ibrahim Zeitun Gollo for the position of Senior Clerical Officers.





Mashinani Corner

This week, Centres across the country held several Mashinanis. Here's a sneak peek held by various Centres. A total number of 982 Customers were served.



Huduma Centre Isiolo



Huduma Centre Nakuru





Mashinani Corner



Huduma Centre Uasin Gishu



Huduma Centre Meru





SERVICE EXCELLENCE CALENDAR

PRIORITIZE MENTAL HEALTH

- ♥ **Mental health and wellness support for all staff.**
- ♥ **Mental awareness focus groups and discussions.**
- ♥ **Seeking partnership support in mental awareness initiatives.**



MAY-JUNE 2024



Adopt-A-Forest Corner



We are planting

500 MILLION TREES

Towards the 30% tree cover
commitment by H.E President Ruto

[#TreesForBetterLives](#) [#Towards15BillionTrees](#)



HUDUMA KENYA



@HUDUMAKENYA



@HUDUMA_KENYA

planted 100 trees



Huduma Centre Samburu staff attended a tree planting exercise led by the Kenya Forests Service (KFS) Samburu County officiated by the Deputy County Commissioner Samburu Central Sub-County Mr. Titus Omanyi at the Maralal Muslim Primary School. 1,611 trees were planted.



Embu Huduma Centre visited the Jomo Kenyatta Rehabilitation Centre in a tree planting exercise. A total of 300 trees were planted.





Machakos Huduma Centre staff participated in the long rains tree planting activity at Machakos Boys School graced by Presiding Judge, Environment and Land Court Hon. Justice Christine A. Ochieng, and Hon. Justice Margaret Muigai, County Forest Conservator Mr. Micah Mutua and Regional Forest Conservator Mr. Edward Munene. A total of 3500 trees were planted and 600 seedlings given to members of public.



Huduma Centre Kirinyaga at a tree planting exercise at Nduini Location coordinated by the Chief Ngaru location Ms. Bethroser Gaconde. The Sub county Conservator Kirinyaga Central Madam Winnie Cheroitich was in attendance. A total of 1,300 trees were planted.





Huduma Centre Laikipia East Makutano planted 3 Avocado trees at the Centre's compound this morning donated by Laikipia County Government.



Isiolo Huduma Centre participated in a tree planting exercise at the Centre's compound. 100 seedlings were planted.



Flood Safety Guide

Floods can be extremely dangerous.
Keep your family safe by being prepared.

BEFORE

Develop a family communications plan to make sure that you are able to stay connected with your family.

Build an emergency kit that contains some essential items like drinking water, non-perishable food, a battery operated radio, a flashlight, and medicines.



Listen to the radio and/or TV for local weather and emergency information.



DURING

Turn off your utilities at the main switches. Don't touch any electrical devices if you are wet or standing in water.



Don't walk through moving water. Moving water only a few inches deep can knock you down and cause injuries.

Pay close attention to flash flood warnings. If there's any risk of a flash flood where you are, head **IMMEDIATELY to higher ground, DON'T WAIT!**

Septic systems may fail during flooding events. Minimize usage during those periods to avoid sewage back-ups.

Only use water that is boiled or bottled until your water supply has been tested and found safe. Boiling water at a rolling boil for 1 minute will kill most organisms.

AFTER

Do not eat any food that may have come into contact with flood water, has been at room temperature for more than 2 hours, or has unusual odor, color, or smell.
When in doubt, throw it out!

Avoid contact with flood waters as much as possible. They may be contaminated by raw sewage, gasoline, oil, or chemicals.
DO NOT allow children to play in flood water.



Flooded areas of your home should be sanitized and dried as soon as possible to prevent mold growth.

Watch for sharp items hidden under flood waters and if cut, cleanse wound immediately. A tetanus shot may be recommended by your health care provider.



Wear protective clothing like gloves, boots and long sleeves when cleaning up after the flood.

Disinfect then test your private water wells prior to use.



huduma
KENYA
service excellence