



HUDUMA WIKI HII

Keeping You Informed

ISSUE 22



Huduma Kenya



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HudumaKenya



1919



President William Ruto commemorated the first anniversary of the E-Citizen Directorate at KICC. In his address, he highlighted the platform's remarkable achievements and plans for continued digital transformation in public services. E-Citizen has revolutionized service delivery, revenue collection, and job

creation, establishing Kenya as a global leader in digital governance. Active participation from Huduma Kenya through a Huduma Mashinani, led by CEO Mr. Ben Kai Chilumo, showcased the country's commitment to bringing essential services closer to citizens.





Huduma Kenya extends a warm welcome to Mr. Joseph Kamanu and Ms. Mary Githae from Gatumdu Water and Sewerage Company. Residents from Gatumdu and its environs can now access the institution's services at Huduma Centre Kamwangi's GAWASCO service desk.



Homabay Huduma Centre during a Basic Kenya Sign Language training, sponsored by New Life Mission Deaf Aid.

Thika Huduma Centre Manager Ms. Susan Wangu promptly assisted 18-year-old Terry Charity Murugi Njiru with her first ID application. Terry, who has Cerebral Palsy, was thrilled by the swift assistance.



Staff of the Week!

In this week's Huduma Wiki Hii issue, we feature Ms. Nawwar Hammad. Nawwar was recently recognized by The Muslim Media (TMM) for being among the 100 influential and inspirational Kenyan Muslims in the category of Academia. As a dedicated member of the KUCCPS Service Desk at Huduma Centre Mombasa, We got to interview her to get a deeper understanding of what drives her. Read on to discover her inspiring journey, the values that guide her, and her vision for the future.



Nawwar Hammad

**KUCCPS Service Desk,
Huduma Centre Mombasa**

I: What drives your passion for serving the community through Huduma Kenya?

NH: I find daily contentment in being accessible to serve the community efficiently.

I: How do you manage your time between KUCCPS duties and community outreach?

NH: I am really supported by KUCCPS and Huduma Kenya. I have achieved community outreach because it is one of the core mandates of both organizations to promote awareness and career guidance. Being a Regional Officer, apart from serving clients at Huduma, KUCCPS has supported me in moving around

Interviewer (I): What inspired you to pursue an academic career and join Huduma Kenya?

Nawwar (NH): I am a graduate of BSc. IT (Knowledge Management) 1st Class Honors. I started my career as a teacher at Nairobi Muslim Girls Secondary, where I was promoted to Dean of Studies and acting Deputy Principal. My passion for education led me to KUCCPS as the Coast Regional Placement and Career Services Officer at Huduma Centre Mombasa, fulfilling my dream of empowering her community.

5 counties in the Coast promoting awareness and guidance and, in many instances, even sent my colleagues to support me and in one instance the Directors and another one, the CEO herself.

I: Can you share about your new books and their inspiration?

NH: My first book, "EWE MTIMA NGURUMA," is a multilingual poetry collection of poems from high school to the present. The second book, "OUR ROLE MODELS," features short stories about inspiring Islamic legends, aimed at providing role models for young students, particularly those without figures to emulate during career talks.

I: What challenges did you face during the writing process?

NH: As a first-time author, I found the process time-consuming and faced demotivation from some people. However, having completed the books, I'm glad I trusted in Allah and myself.

I: What significance do these awards hold for you personally and professionally?

NH: In 2023, I was honored with the "Woman in Education" award at the Pwani Women Awards, which validated my efforts and motivated me to aim higher. This month, being named one of the 100 Most Influential Kenyan Muslims filled me with immense pride and a sense of responsibility to meet my community's expectations.

I: How do you integrate the values of passion and innovation into your work at Huduma Kenya?

NH: Being the only KUCCPS officer not only at Huduma Centre Mombasa, but in Coast region, I promised to be a beacon of hope for my clients, which fuels my passion daily. Utilizing my IT background, I create educational and motivational videos for colleagues and the public, shared on social media. Additionally, I set up a WhatsApp number for Coast clients, and WhatsApp groups and broadcasts for teachers, principals, and stakeholders to ensure timely updates and information.

I: What advice would you offer to young women aspiring to excel in education and public service?

NH: I advise my fellow young women

to push beyond their boundaries and explore what else they can offer the community. You may be surprised by your own potential, just as I was surprised by mine this year.

I. How do you see the future of education evolving in the Coast Region and Kenya overall?

NH: I see, by Allah's grace, a bright future for education in the Coast region, but only if all stakeholders come on board, including parents, teachers, principals, political leaders, and others.

I. Who has been your biggest inspiration throughout your career?

NH: Many individuals have inspired me, including my colleagues, teachers, and bosses. Specifically, the Principal at Nairobi Muslim Academy, Tr. Fatma Hussein, my KUCCPS CEO, Dr. Agnes Wahome, our Director for Placement, Prof. John Oluoch, our Huduma Kenya CEO, Mr. Benjamin Kai Chilumo, and our Centre Manager, Mr. Harrison Yogo, along with numerous educational, religious, and community leaders

I. What personal qualities have been most instrumental to your success?

NH: My fear and belief in Allah, along with self-motivation, proactiveness, accountability, diligence, and learning from the best, have brought me to where I am today. Additionally, the important values upheld by both KUCCPS and Huduma Kenya have driven me to work diligently every day, helping me grow and build myself through these principles.

57 HUDUMA CENTRES
ACROSS THE COUNTRY

**Visit any of our
Centres near you**



NTSA officers from North Eastern Regional Office in Garissa, led by Lazarus Monye, paid a courtesy call to Tana River Huduma Centre to discuss deploying NTSA officers and biometric equipment.



Laikipia Huduma Centre Manager Mr. Geoffrey Nyale attended a meeting with County Commissioner Laikipia, Mr. Onesmus Kyatha, and SHA Branch Manager Nanyuki. They discussed public sensitization and increasing SHA services registration.



Kibra Huduma Centre Manager collaborated with the Social Health Authority (SHA) to sensitize customers on SHA services, sponsored by Rotary Club of Lavington.



Huduma Centre Mombasa partnered with ICS College and the Little Theatre Club to kick off the 16 Days of Activism Against Gender-Based Violence.



Taita Taveta Huduma Centre at their weekly fitness sessions every Tuesday.

Huduma Centre Vihiga hosted a Mental Health and Financial Literacy Talk by Sanlam Kenya officers.





In partnership with NTSA, Huduma Centre Samburu staff registered 95 people during the mass NTSA registration.



Staff from Narok Huduma Centre, led by Centre Manager Ms. Naserian Katampoi, attended a stakeholder meeting at Zebu Lodge to celebrate 20 years of diversity and inclusion for PWDs in Kenya. Ms. Katampoi also sensitized the public on the Centre's services. Narok County Commissioner Mr. Lotiatia Kipkeach was the chief guest.

Tana River Huduma Centre received NRB Registrar Ms. Dinah Menza and County Registrar Jediel Mugambi.



Huduma participates in diversity and inclusion.



Ms. Winnie Mdoe from Kwale Huduma Centre participated in the County Disability Inclusion

Dialogue, celebrating 20 years of diversity and inclusion in Kenya.



Deputy Centre Manager Ms. Violet Mung'asia attended the 20th Anniversary of Disability Inclusion celebrations at Daisy Special School

Kakamega, reflecting on the progress and achievements in promoting disability inclusion.



Mashinani Corner



Huduma Centre Homabay



Huduma Centre Nandi



Huduma Centre Kirinyaga



Huduma Centre Samburu

Adopt-A-Forest



Huduma Centre Kakamega staff joined the Western Region Youth Climate Change Summit in a tree planting exercise at Masinde Muliro University grounds. 400 trees were planted.

Kitui Huduma Centre staff participated in a tree planting exercise at Kabaa Mixed Secondary School, planting 400 trees.



Staff from Machakos Huduma Centre engaged in a tree planting activity at Machakos School for the Deaf, planting 500 trees.



Adopt-A-Forest



Marimanti Huduma Centre staff joined Deputy County Commissioner Tharaka South, Mr. Stephen Mavina, in a tree-planting exercise at Mwerera Primary School. They collaborated with Njuri Nceke elders and Centre Manager Galgalo Diba to plant 235 seedlings.

Huduma Centre Samburu staff, joined by Principal Secretary Forestry Hon. Gitonga Mugambi and other dignitaries, delivered 40,000 tree seedlings to Kirisia Forest Conservation Groups and planted 10,000 trees at Kirisia Forest.



Partnering with the State Department for Diaspora Affairs and other stakeholders, Kirinyaga Huduma Centre planted 5,000 indigenous trees at Kangaita Forest.

L for Lie

The verb "lie" comes from Old English licgan, meaning "to lie down" or "to be in a horizontal position."

Lying down provides a multitude of benefits, including physical rest, improved circulation, better sleep quality, and enhanced relaxation. Whether it's for stress relief, recovery from physical exertion, or emotional support, the act of lying down is essential for maintaining both mental and physical health.

The best time to lie down is when your body or mind needs rest, recovery, relaxation, or when you're seeking relief from physical or emotional stress. Recognizing these moments allows you to take full advantage of the restorative benefits of lying down.

Tips for Lying Down:

- Proper Support: Use pillows or supports to maintain neutral spine alignment when lying down, especially if you have back, neck, or joint issues.
- Avoid Overdoing It: While lying down has many benefits, it's important not to stay in one position for too long without movement. If you're resting for long periods, alternate your position to avoid stiffness or discomfort.

The noun form of "lie" (as in a false statement) comes from the Old English lyge, which meant "falsehood" or "lie."

Lying is a complex behaviour that can stem from various motivations, ranging from self-preservation and social convenience to manipulation or defence mechanisms. While some lies might be harmless or even beneficial in specific contexts, others can be harmful, eroding trust and causing damage to relationships. Understanding why people lie can help us navigate human interactions with greater empathy and insight, recognizing the underlying reasons behind dishonest behaviours.

Lying, while often motivated by self-protection, avoidance of conflict, or the desire to gain some-

thing, can have far-reaching consequences. The long-term effects of lying often outweigh the immediate benefits, as the damage to trust, emotional well-being, and social connections can be profound. In many cases, honesty and transparency are the best approaches to prevent these negative outcomes and foster healthier, more authentic relationships.

**HONESTY WHISPERS,
DON'T GET PRICKED BY
THE THORNS OF LIE**

NOTICEBOARD

EVENT	DATE	VENUE
World Aids Day	1st December, 2024	Worldwide
Huduma Mashinani	1st December, 2024	Cheptulu Market, Vihiga
Huduma Mashinani	1st December, 2024	Kodiaga Prisons, Kisumu
World Aids Day	1st December, 2024	Worldwide
International Day for Persons with Disabilities	3rd December, 2024	Worldwide



16 DAYS OF ACTIVISM AGAINST GENDER-BASED VIOLENCE

*Towards Beijing +30: UNiTE to End Violence
Against Women and Girls*

25TH NOVEMBER - 10TH DECEMBER , 2024.



FUN CORNER



QUOTE OF THE WEEK

Before anything else,
preparation is the key
to success.

-Alexander Graham Bell

FUN FACT

Being bored is actually a 'high arousal state' physiologically. This is because when you're bored your heart rate increases.

What is the color of the most poisonous frog in the world?

**Answer in next issue*



Last week's answer:
The Lion King





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