



REPUBLIC OF KENYA



**huduma**  
**KENYA**  
service excellence



**HUDUMA**  
**WIKI HII**  
Keeping You Informed

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Huduma Kenya



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## Hon. Ruku Marks First Official Visit to Huduma Centres in Kiambu



Kiambu Huduma Centre was honored to host newly appointed Cabinet Secretary for Public Service, Human Capital Development, and Special Programs, Hon. Geoffrey Ruku, during his inaugural visit to Huduma Centres. The visit took place during the extended operating hours at 7am, showcasing Huduma Kenya's dedication to serve citizens.

Hon. Ruku committed to expediting the onboarding of Immigration services to Huduma Centres, enhancing service points for the highly sought-after services. Additionally, he promised to intervene in speeding up the processing of Good Conduct certificates—a move aimed at addressing citizens' pressing needs efficiently.



## PS Dr. Jane Kere Imbunya Lauds Huduma Kenya for Service Excellence During Visit



The PS (in navy blue suit) poses with Huduma Kenya's leadership team.

Dr. Jane Kere Imbunya, Principal Secretary, State Department of Public Service, Human Capital Development, and Special Programmes, made her inaugural visit to the Huduma Kenya Secretariat. During the visit, she highlighted the importance of

fulfilling the Department's mandate and praised Huduma Kenya for its outstanding service delivery. She also shared her positive experience at Huduma Centre Vihiga, commending the organization for its impact on citizens.



## Huduma Centre Nandi Runs Clean and Green for Environmental Advocacy Run



In a move advocating for environmental conservation, integrity physical health, and sportsmanship, Huduma Centre Nandi joined a CITAM-sponsored half marathon. The 10-km race held in Kapsabet was themed '**Run Clean, Run Green**'

and was held in partnership with the Nandi County Government. CITAM Presiding Bishop Rev. Calisto Odede and Nandi County Governor Hon. Stephen Sang flag off the Kapsabet Half Marathon



The fifth edition of the Busia Border Marathon, aimed at nurturing talent among youth, saw participants including staff from Huduma Centre Busia who ran from the Kenyan town of Busia to Tororo in Uganda and back. A Huduma Mashinani was also organized at the event where participants and the public received different services. Mr. Isaac Adungosi, a support staff member from Busia Huduma Centre, secured second place in the race.

## Huduma Kenya Enhances Asset Management Expertise in Move to Boost Compliance



An Asset Management and IFMIS FA Module training for Huduma Kenya officers, aligned with the National Treasury's Policy and Liabilities Management Guidelines, was held on 23<sup>rd</sup> April, 2025 at Semara Hotel, Machakos.

This initiative is part of Huduma Kenya's efforts to enhance effective asset management and ensure full compliance with Government financial regulations.

In his opening remarks, the Chief Executive Officer, Mr. Ben Kai Chilumo, emphasized the critical role of a robust asset management system in supporting the government's transition to an accrual accounting framework. He highlighted the importance of maintaining an up-to-date asset register and developing clear strategies to ensure Huduma Kenya Service Delivery Programme assets adhere to National Treasury guidelines.

**'The training aimed to equip the Asset Management Committee with a thorough understanding of Asset Management Regulations and promote accurate asset reporting in line with national financial requirements.'**





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## SERVICE EXCELLENCE CALENDAR

### WE'VE GOT YOUR BACK

- **Building strong teams for exceptional service delivery.**
- **Employee wellness as a vital component for Customer Service Excellence.**
- **Community Service done differently.**



APRIL - JUNE 2025



Huduma Centre Narok and Equity Afia Hospital brought smiles to street children and the less fortunate this week, hosting a lunch retreat and free medical camp in Narok town.

Huduma Centre Narok staff, Equity Afia team, and street children plant trees during the retreat.





CS for Interior and National Administration, Hon. Kipchumba Murkomen inspects an ID before issuing to a customer at a Huduma Mashinani event

hosted by Kitui Huduma Centre. The outreach event coincided with the CS' Jukwaa la Usalama County Tour in Kitui County.



Officers from CIC Insurance Group during a financial literacy and money management sensitization forum for staff at Kitui Huduma Centre.

*Mambo ni Mengi  
Masaa ni Machache*





Visit any Huduma Centre near you and file your tax returns today!

## Kwale County Youth Urged to Access Specialized Government Services in Huduma Centres



Huduma Kenya CEO Mr. Ben Kai encouraged Kwale County youth to take advantage of specialized government services available at Huduma Centres during the Wazo Youth Engagement Forum held last week.

He emphasized the youth's role in fostering sustainable futures at the event held at Matuga Girls High School. He was accompanied by the CS for Youth Affairs, Creative Economy and Sport, CS Hon. Salim Mvurya.

The CEO outlined services tailored for the youth, including access to ID registration, HELB support and business registration.





## MASHINANI CORNER



**Huduma Centre Kirinyaga**



**Huduma Centre Samburu**



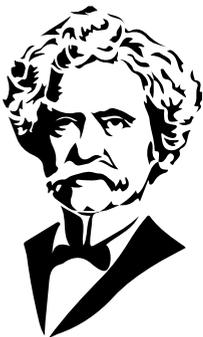
**Huduma Centre Embu**

## ADOPT- A- FOREST



Marsabit Huduma Centre staff joined the County Commissioner Mr. James Kamau, NGAO officials and other staff members in a tree planting exercise at the County Commissioner's residence. A total of 145 seedlings of indigenous trees were planted.

## FUN CORNER



### QUOTE OF THE WEEK

**The secret of getting ahead is getting started.**

**-Mark Twain**

### Joke of the week

**If you drink too much water, you can insult people. It's not very pee see**

Solve x:  $3(x - 2) = 15$

Last week's answer  
– Vatican City

# TRIVIA

## DID YOU KNOW?

### Intellectual Property Rights in Kenya

*By The Legal Doc*

Ever had a brilliant idea, wrote a song, designed a logo, or launched a brand? That's intellectual property—creations of the mind that can be legally protected. They include Trademarks, patents and copyrights.

#### **Trademarks**

Trademarks refer to unique and distinct signs that include words, phrases, designs or any combination that particularly identify goods or services. Examples are brand names and corporate logos. A registered trademark gives the owner exclusive rights to use the mark. In Kenya trademarks are protected under the Trademarks Act Cap 506 and are registered through **Kenya Industrial Property Institute (KIPI)**. A registered trademark is protected indefinitely on condition that it is renewed every 10 years and continues to be in use.

#### **Patents**

Patents refer to exclusive legal rights granted to new inventions, processes or scientific creations. For an invention to qualify for a patent it must be novel, involve an inventive step and also be industrially applicable. They are protected under the Industrial Property Act and are also registered through Kenya

Industrial Property Institute (KIPI). They are protected for a fixed term of 20 years from the date of filing and are not renewable after expiry.

#### **Copyrights**

Copyrights on the other hand protect the original expression of ideas in tangible form but not the idea itself. They include literary works, film creations, music, software and other forms of artistic creation. They are protected under the Copyright Act Cap 130 and are registered by the **Kenya Copyright Board (KECOBO)**. They are protected for the lifetime of the author/creator plus 50 years after their death.

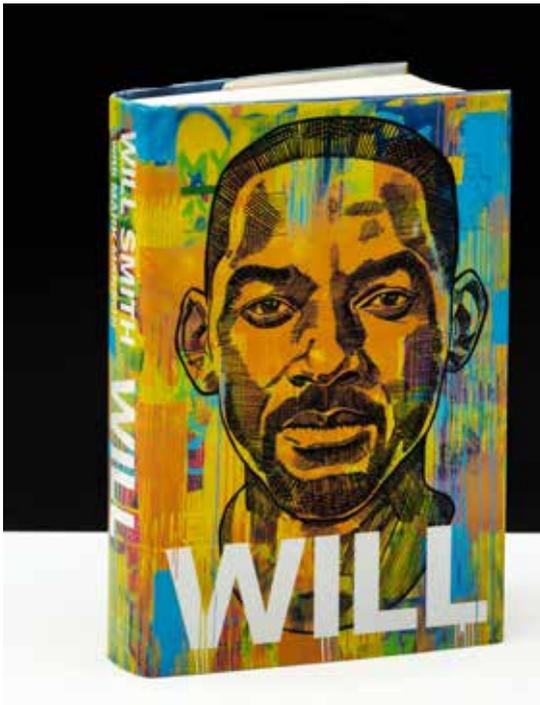
Copyright comes with two rights:

- **Economic Rights** (make money from your work: reproduce, perform, distribute, translate)
- **Moral Rights** (keep your name on your work and protect your reputation)

#### **Final Thought:**

Intellectual property isn't just for artists, inventors, or big brands. Whether you're designing an app, crafting a jingle, or starting a small business, protecting your ideas gives you a competitive edge in today's innovation-driven world. So go on—create, protect, and shine!

## WILL with Mark Manson – Will Smith



\*Available at the  
Huduma Kenya  
Secretariat Library

Will is a firsthand account of one of Hollywood's greatest careers, Will Smith. An actor, producer, musician, a two-time Academy Award nominee, a Grammy Award winner and NAACP award winner, Will Smith doesn't just tally up his many successes, he also opens up about his struggles, shortcomings, and the help he received along the way. He's best known for his roles in films like Bad Boys, Independence Day, Men in Black, and Aladdin.

This memoir delves into his life experiences, lessons, and personal growth, offering insights from a global icon. It provides a unique perspective on success, fame, and the pursuit of happiness.

Smith's raw honesty and vulnerability throughout the book makes it relatable and inspiring, encouraging readers to reflect on their own lives.



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